

Membership Terms and Conditions:

- 1. Membership is valid for 1 year. A one-time membership fee is charged at \$30 and activation of account will take place upon payment of membership fee.
- 2. A verification of the account holder will be conducted during each visit.
- 3. Membership privileges are non-transferable.
- 4. All membership-related information will be communicated via email. Hence, please note that opting out from the communication list will result in your exclusion from such information.
- 5. An administrative fee of \$3 is payable for annual renewal.

\$35 Welcome elePoints:

- 1. New eleMember is entitled to \$35 worth of Welcome elePoints upon successful activation of his/her membership account.
- 2. The \$35 Welcome Points have a validity of 1 year from the date of successful activation.
- 3. The \$35 Welcome Points are valid for immediate redemption.
- 4. Not valid with other ongoing promotions, discounts or vouchers.

elePoints:

- 1. Members are entitled to earn a 10% rebate in the form of elePoints (up to 2 decimal places), off their food bill for dine-in or takeaway.
- 2. Earning of elePoints is based on the order subtotal calculated after the redemption of elePoints, excluding promotional items, service charge and government taxes.
- 3. 1 elePoint is equivalent to S\$1 for redemption, which can be used as a cash discount for subsequent bills at participating outlets.
- 4. Redemption of elePoints is valid for whole number amount only, for eg. a balance of 21.5 elePoints will be entitled to a maximum of S\$21 discount during the next purchase, with a remaining balance of 0.5 elePoints in the account.
- 5. Unless a renewal is made before membership expiry, all valid elePoints will expire with the membership. No refund or extension will be entertained after the expiry without valid reasons.
- 6. elePoints cannot be exchanged for cash or vouchers.

Birthday Privileges:

- 1. All eleMembers are entitled to a Free 5-Course Set worth \$26.80++ (only at elemen) / 6-Course Set worth \$28.80++ (only at elemen Classic) during their birthday month, for dine-in only.
- 2. Free Birthday Set can be redeemed during any time of the week.
- 3. Valid for one-time redemption only during birthday month.
- 4. Not valid for immediate redemption upon successful signup.
- 5. Birthday eleMembers also enjoy earning of double elePoints for every bill during their birthday month, for dine-in/ takeaway.
- 6. Not valid with other ongoing promotions, discounts or vouchers.

Others:

- 1. All information provided by the eleMember shall be true and correct.
- 2. The management reserves all rights to use the provided information to facilitate the eleMember Rewards Programme.
- 3. The management reserves all rights to suspend or terminate any membership, and to refuse the renewal of membership.
- 4. The management reserves all rights to amend the terms and conditions without any prior notice.